



## KNOW BEFORE YOU GO!

From the 8th August all guests over the age of 11 will be required to wear a face covering/mask whilst at the attractions; these will be available to purchase at the attraction on the day of your visit.

### BEFORE YOU ARRIVE

- Make sure all tickets are digital and pre-booked.
- Check the Attraction websites and social media pages as they will be updated with the latest information.
- If you have symptoms, do not travel.
- All payments at the attractions will be contactless wherever possible.
- All guests over the age of 11 will be required to wear a suitable secured face mask/covering whilst at our attractions.
- Guests are welcome to bring a mask/covering with them or will be able to purchase at the attraction.



### WHEN YOU ARRIVE

- Please follow parking directions allowing for social distancing.
- Guest participation in temperature checks prior to entry.
- New signage including safety measures & instructions to follow when visiting.
- We have reduced our attraction capacity to allow for social distancing.



### SOCIAL DISTANCING AT OUR ATTRACTIONS

- Please remain with your family and friends, keeping a safe distance from other guests.
- In order to minimise contact with other parties, custom strategies for individual attractions will include empty rows and seats.
- Some experiences may be unavailable to ensure social distancing.
- Some indoor experiences (shops, restaurants or other indoor experiences) may be unavailable or have restrictions on the number of guests to help ensure there is plenty of room



### HYGIENE MEASURES AT OUR ATTRACTIONS

- You will see enhanced cleaning taking place throughout the day.
- We have introduced new deep cleaning measures in the event that a person presents themselves with symptoms consistent with COVID-19.
- Hand sanitiser will be available for guests to use.
- Merlin employees wearing PPE.
- We have introduced new menu offering across many of our attraction food outlets featuring 'Grab & Go' options.



For more information, please visit the specific attraction website for the latest details.